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PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: CODE T AND J CONTAINERS ARRIVING AT THE AERIAL PORTS

1. AERIAL PORTS HAVE NOTIFIED SDDC OF NUMEROUS INBOUND CONTAINERS DESTINED FOR OVERSEAS ARE ARRIVING AT THEIR LOCATION THAT ARE: DAMAGED, TORN AND RIPPED APART, ILLEGIBLE MARKINGS, THE MEMBER'S NAME STENCILED ON THE CRATES DOES NOT PERTAIN TO THE NAME CITED ON THE PRO BILL, MISSING MILITARY SHIPPING LABELS, CRATES PUNCTURED BY FORKLIFT, NO INFORMATION OTHER THAN INACCURATE WEIGHT OR NO WEIGHT LISTED AT ALL, NO PACKING LIST, GBL OR TCN PROVIDED, TRIWALL COMING APART, SEALS BUSTED, CONTAINERS **ROTTED WITH VERY LARGE HOLES**, CONTAINERS WITH OIL COMING OUT OF THEM, WRONG TRANSPORTATION SERVICE PROVIDER (TSP) NAME LISTED ON THE CONTAINER AND IN MANY CASES TSP NOT LISTED AT ALL, AND PALLETS ARRIVING AND JUST BEING LEFT ON THE DOCK.

2. THESE TENDER OF SERVICE (TOS) VIOLATIONS HAVE BECOME A RECURRING PROBLEM WORLDWIDE. THEREFORE, EFFECTIVE 31 JULY 2007, SDDC WILL TAKE ADMINISTRATIVE ACTION AGAINST TSPS AND AGENTS WHEN NOTIFIED BY AERIAL PORTS AND/OR PPSOS THAT SUCH VIOLATIONS HAVE TAKEN PLACE. AN AERIAL PORT AND/OR PPSO DISCOVERING CONTAINERS EXHIBITING TOS VIOLATIONS OF ANY TYPE WILL PROVIDE SDDC WITH A MEMORANDUM SIGNED BY THE TRANSPORTATION OFFICER REQUESTING ADMINISTRATIVE ACTION. AT A MINIMUM THE FOLLOWING INFORMATION WILL BE FORWARDED TO THE OFFICE IDENTIFIED BELOW IN PARA 4: TSP NAME, SCAC CODE, AGENT NAME, PICTURES OF THE CONTAINERS, MEMBERS NAME, SHIPMENT ORIGIN, SHIPMENT DESTINATION, PICK UP DATE, RDD, AND ANY OTHER RELATED SUPPORTING DOCUMENTS TO HQ SDDC.

3. THIS MESSAGE WILL BE AVAILABLE ON SDDC WEB PAGE FOR REVIEW BY THE TSP OR AGENT.

4. SDDC CARRIER QUALIFICATION AND PERFORMANCE TEAM AT [PPPERF@SDDC.ARMY.MIL](mailto:PPPERF@SDDC.ARMY.MIL)

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